



Warranty Terms: Groupe Industriel Premium Inc.

The table below generally represents the warranties offered by Groupe Industriel Premium on the various types of products offered, for conditions, exclusions, and terms of application, refer to the sections below.

Product type	Coverage Offered by Premium
Overhead Cranes and STAHL Equipment	24-month coverage on parts and labor.
	Accommodation, meals, and transportation not included.
Other Equipment	Manufacturer's coverage on parts and labor, transportation not included.
Service and Maintenance	3-month coverage on labor, transportation not included.
	Parts coverage according to the manufacturer's warranty, subject to their approval.
Replacement Parts	According to the manufacturer's warranty, subject to their approval.

Warranty Duration:

The warranty period is effective from the date of delivery, or from the commissioning date in the case of new equipment sold and installed by Groupe Industriel Premium, for the specified duration.

Conditions and Exclusions:

1. If equipment is stored or installed in conditions other than those for which it was designed, product quality and warranty may be affected.
2. Groupe Industriel Premium must be informed as soon as the issue is discovered.
3. Does not cover defects caused by use in chemical environments and/or abnormal operating conditions not identified in writing to the seller before the quote is issued.
4. Does not cover defects caused by excessive or improper use, including but not limited to; Side pulling of the load, shocks load, excessive movements, overloads, incorrect repairs.
Nor defects not related to materials or manufacturing, including but not limited to; Failure to follow installation/user manuals, owner's manuals, maintenance manuals, manufacturer recommendations, or any other seller-provided documentation.
5. Does not cover wear parts, including but not limited to; cable guides, cables, chains, brake parts, electrical contactors.
6. Defective parts may need to be sent to the manufacturer for inspection.
7. Equipment must not be modified without prior approval from the manufacturer.
8. FCA Premium: transportation, travel expenses, rentals, etc., are not included.
9. Replacement or repair of defective products does not renew or extend the original standard warranty.
10. This warranty only covers the equipment in question and does not cover collateral damage.
11. Groupe Industriel Premium Inc. shall not be held liable for any damage, loss of profit (actual or anticipated), third-party or client claims resulting from production delays related to installation, maintenance, or use of the equipment or structure. Force majeure or third-party fault cannot be invoked against Groupe Industriel Premium Inc. regarding installation, maintenance, or use of the equipment or structure.

Terms of Application:

1. Notify Groupe Industriel Premium as soon as the first signs of failure or abnormal situations appear.
2. Do not modify the condition of the equipment.
3. No returns will be accepted without prior authorization from Groupe Industriel Premium.
4. Shipping costs are the responsibility of the sender unless otherwise specified.